

# The Library as A Shared Space Focused on Student Success



Council of  
Independent  
Colleges

**2022 Institute for Chief Academic Officers  
with Chief Financial and Chief Enrollment Officers**



# 2022 Institute for Chief Academic Officers with Chief Financial and Chief Enrollment Officers

**TENACIOUS. CONFIDENT. FORWARD-LOOKING.**



The Council of  
Independent Colleges

guidebook



**CIALFO**

2022 Institute for  
Chief Academic  
Officers with  
Chief Financial and  
Chief Enrollment  
Officers

The logo for the Institute for Chief Academic Officers (CIC) features a stylized 'C' and 'A' intertwined, followed by the letters 'CIC' in a serif font.

## Presenters

**Karen A. Campbell**, Provost and Senior Vice President,  
Albright College

**Joan Ruelle**, Dean of the Carol Grotnes Belk Library, Elon  
University

Chair: **Luke Vilelle**, University Librarian, Hollins University

# DEFINING: STUDENT SUCCESS

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- Retention / Graduation Rates
  - High Impact Practices
- Job / Grad School
  - Curriculum / Career Center
- Holistic well-being: mental, emotional, social, intellectual, and spiritual health

# DEFINING: THE LIBRARY

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- Professionals
- Partners / Facilitators
- Visibility
- Symbolic
- Spaces
- Resources
- Supports

# STAKEHOLDERS

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- The entire campus community
  - Students / Faculty / Staff
  - Librarians and Partnering Departmental Staff
  - Users / Non-users
  - Residents / Commuters
  - Humanists / Scientists
  - Etc.

# TODAY

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- Two Journeys
  - Elon: Carol Grotnes Belk Library (2017 Renovation/Addition)
  - Albright: Student Success Commons & Library (In Development)

# Student Success Commons & Library at Albright College, Reading PA

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Karen A. Campbell, Ph.D.  
Provost & Senior VP for Academic Affairs



# Student Success Commons and Library



Transformation into a 21<sup>st</sup>  
Century Learning Facility



Modern libraries serve

- as a place
- as a collection
- as a source of human expertise

Libraries are often described as the “**heart of campus**” – a designation that describes their physical presence as well as a traditional role in managing the intellectual output of academe.

**Electronic and Open Educational Resources (OERs)** have allowed libraries to emphasize social connections, group study, and new services for students and scholars.

**Albright’s Strategic Vision:** To close the gap on educating students of academic promise, we must provide students with the resources and support they need academically, and for success in life and career.

**Anchor Institution:** SSC&L will support educational and cultural enrichment opportunities for Reading and Berks County residents and educators



# Student Success Commons and Library: a national model for the 21<sup>st</sup> century library

## Plaza level:

- Admissions Welcome Center
- *Joyce Academic Learning Center*
- *Falcone Student Success Center*
- Office of Accessibility and Advocacy
- Career Development and Experiential Learning Center

## Lower level:

- *Chaves Media Classroom*
- Testing Center
- Group Study Rooms



# Plaza Level

LEGEND	
LEARNING COMMONS + GENERAL LIBRARY	
CENTER FOR WRITING EXCELLENCE	
ADMISSIONS	
HISTORY & CULTURAL CENTER (ARCHIVES/SPECIAL COLLECTIONS)	
STUDENT SUCCESS	
SHARED COLLABORATION + ACADEMIC SPACES	
CIRCULATION	
MECH./BUILDING	



# Student Success Commons and Library: a national model for the 21<sup>st</sup> century library

## Second floor:

- Library services with digital, media and print resources and library staff.

## Third floor:

- *Patty Parker Molnar Center of Writing Excellence*
- *Curtin Family Conference Center*
- English faculty offices



# Student Success Commons and Library: a cornerstone for Reading's history

## SSC&L 4<sup>th</sup> Floor:

### *Griffiths History and Cultural Center*

Lakin Holocaust Library and Resource Center (collaboration with the Jewish Federation)

Black Cultural Collection (a gift from the Central PA African American Museum)

Nolan Local History Collection

Albright archives

### *Schultz History Department Suite*

Home of the Albright faculty and students who most actively use the collections



# ELON UNIVERSITY

Founded in 1889

on 656 acres in Elon, NC

7,127 students

- 825 graduate students

Student:faculty ratio  
12:1

Average class size 20

Freshman retention 88%

4-year graduation 78%

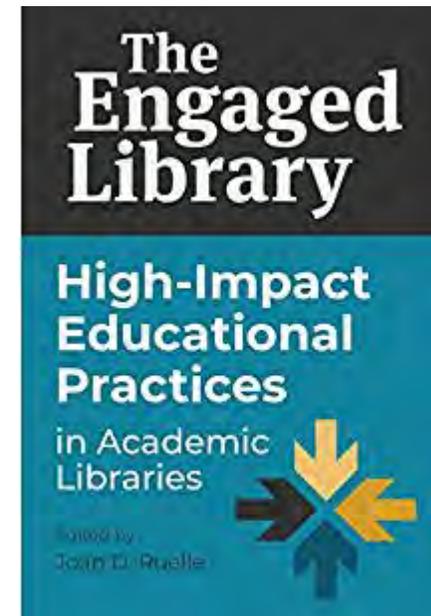
62% live on-campus

Elon Experiences

- 84% volunteer service
- 88% internships
- 73% study abroad
- 58% leadership
- 24% mentored undergraduate research



**ELON**  
UNIVERSITY





# Carol Grotnes Belk Library

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The Academic Heart  
of Elon's Residential  
Campus

# Koenigsberger Learning Center

Academic Advising – Learning Assistance – Disabilities Resources

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# Addition/Renovation

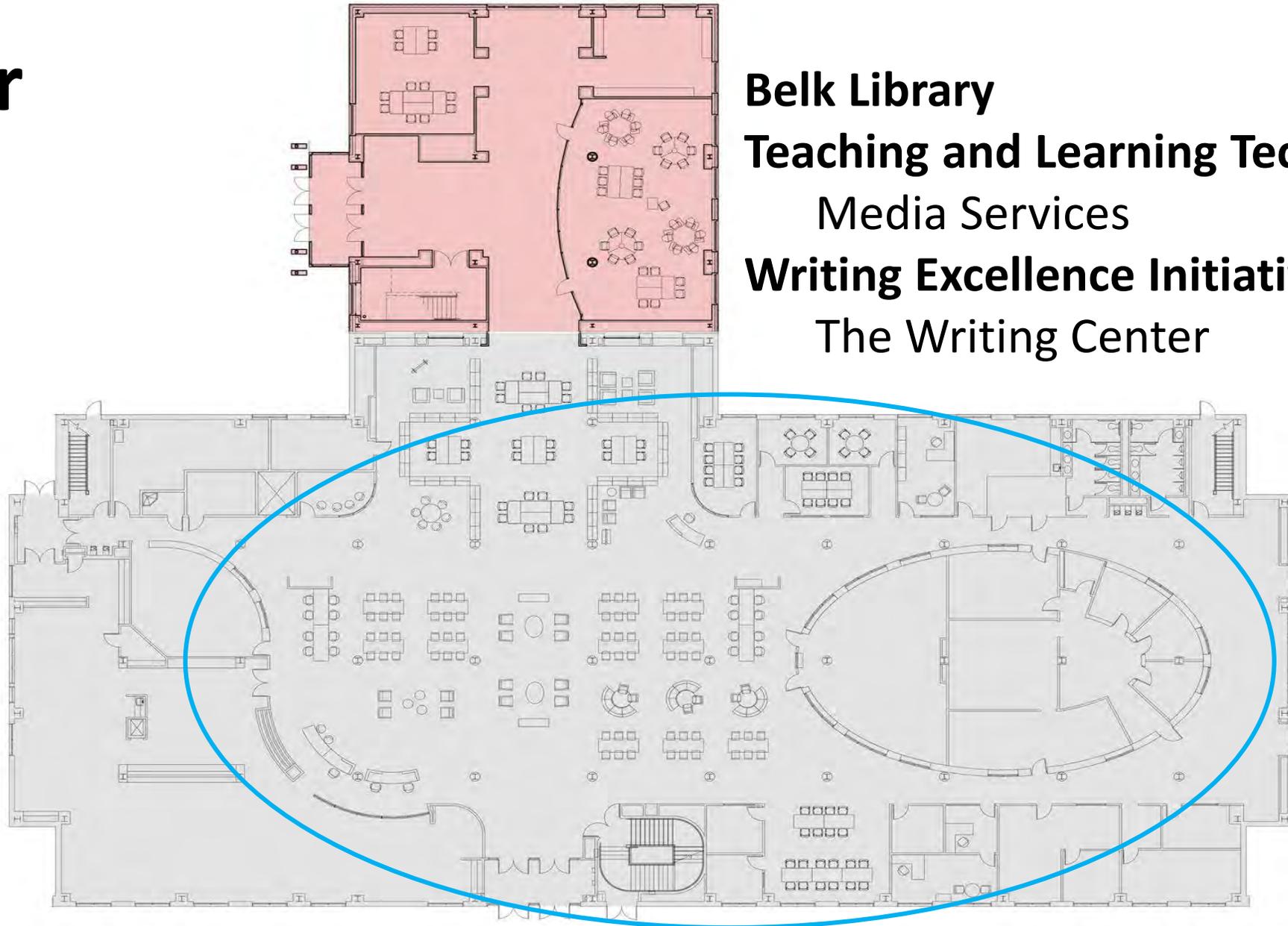
**Broke ground, October 2017**

**Opened, August 2018**



- 11,000sf addition, 5,000sf renovation of existing spaces
- New flexible teaching & learning classroom for up to 34 students
- All spaces available for individual and collaborative study when not scheduled (increased number of seats by 25%)
- 18 Dual-purpose testing/study rooms, used for proctoring exams for disabilities resources during the day, otherwise available as study rooms (increased number of study rooms by 78%)
- Larger space to support peer-assisted learning
- Flexible study spaces to accommodate variety of preferences, power, whiteboards
- Grand entrance faces Admissions Welcome Center, allowing tour guides to come straight into Belk/KLC to talk about the library as the academic heart of the residential campus

# 1<sup>st</sup> Floor



**Belk Library**

**Teaching and Learning Technologies**

**Media Services**

**Writing Excellence Initiative**

**The Writing Center**

# 2<sup>nd</sup> Floor



**Belk Library**

**Koenigsberger Learning Center**

Academic Advising & Planning

Learning Assistance

Disabilities Resources

# Deep Collaboration Model

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## Belk Library

## Teaching and Learning Technologies

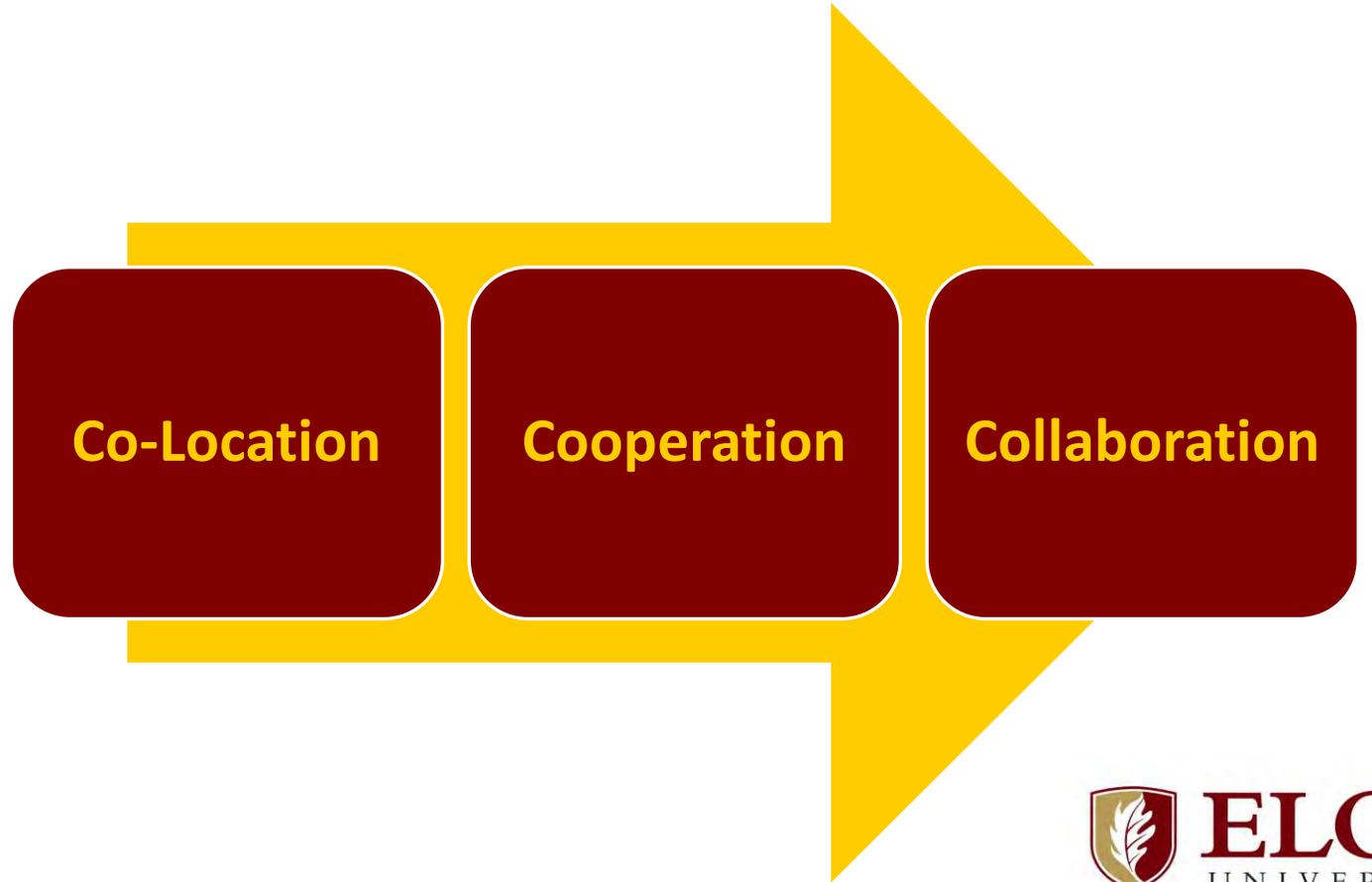
- Media Services
- Training and Development
- Creative Services

## Writing Excellence Initiative

- The Writing Center

## Koenigsberger Learning Center

- Academic Advising & Planning
- Learning Assistance
- Disabilities Resources



# Questions for you

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For CAOs: How are your librarians helping to strengthen your curriculum? Who are they partnering with?

For CFOs: As you think about campus master space planning, what role does the library building play?

For CEOs: How do your tour guides and admission counselors tell the story of the library's role in student success?

# Questions for US?

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Karen Campbell, Provost and Senior Vice President, Albright College

Joan Ruelle, Dean of the Carol Grotnes Belk Library, Elon University

# Some questions for partners to consider

## PRACTICAL

Who is in charge of facilities/emergencies?  
Who delivers the mail? Where?  
Who fixes the technology?  
Who owns (and updates) the website?  
Who sets the hours?

## PHILOSOPHICAL

Who brings the money?  
Whose name goes first?  
Who can make exceptions?  
How do we report success?  
Where is neutral territory?

## PHILOSOPHICAL

What are our service values?  
Who are our patrons/clients?  
How do we fit into university priorities?  
How do our patrons/clients see us?

## EMOTIONAL

Who gets credit?  
Who has/gets nicer things?  
What existing insecurities or inequities might be amplified?  
How do we help deal with organizational change?



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# THANK YOU



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