

# Problem-Solving Open Forum



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2024 Institute for Chief Academic Officers and Their Teams // November 1–4, 2024  
Hilton Portland Downtown // Portland, Oregon

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# Presenters

**David Douglass**, Provost and Dean of Faculty, The College of Idaho

**Susan Larson**, Provost and Dean of the College, Concordia College (MN)

# Chair

**Titi Ufomata**, Senior Vice President for Academic Presidents, Council of Independent Colleges



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# THE IMPACT of AI ON HIGHER EDUCATION

Generative Artificial Intelligence has overtaken higher education with astonishing speed, and many institutions are struggling to catch up with the broad range of implications.



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# PROGRAM EVALUATION

Almost no one welcomes review of their program, but the pressures brought to bear on higher education at present require careful evaluation of program portfolios to support admissions, retention, and graduation, as well as career paths and alumni support.



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# FACULTY HANDBOOKS

As the repository of policy related to governance, employment, and evaluation, faculty handbooks are vital to the function of most colleges and universities, and their evolution over time has important legal and practical implications.



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# MANAGING CHALLENGING CONVERSATIONS

The escalating war in the Middle East has produced protests and turmoil on campuses across the country. Responses by senior administrators have achieved varying degrees of success in addressing campus unrest in order to achieve productive dialog.



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# Q&A



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**Thank you for attending  
this session!**